



## TECHNICAL REQUIREMENTS

### WIRELESS INTERNET CONNECTION

A wireless Internet connection that will allow devices to access all subdomains of <https://seamlessmedical.com> (for example, <https://dashboard.seamlessmedical.com>). Our software encrypts all exchange of digital information between devices and systems with both 128-bit SSL and 256-bit AES public-private key to ensure security and HIPAA compliance.

### INTERNET SPEED

An ISP (Internet Service Provider) speed of 1.5 Mbps or higher. Ask your IT support about this if you do not know. You can also test your Internet speed for free at: <http://www.speakeasy.net/speedtest/>

### IPADS

At least one iPad® in order to complete The Seamless Patient Platform™ setup process – either an iPad® V2 or higher with WiFi & 16GB storage; Seamless Medical does not support the iPad® V1. We strongly recommend that iPads® be running iOS 9.3.5 or higher. We also recommend that any future updates be approved by Seamless Medical.

### WEB BROWSER

An HTML5 compliant web browser is required. We recommend installing the latest version of Google Chrome as your office computer's web browser. However, Seamless Medical also supports Internet Explorer 9 (IE9) or higher (IE10+ recommended) as well as the latest versions of Firefox or Safari.

### VIEWING FORMS

In order to view or print forms you will need a PDF-compatible viewer such as Adobe Acrobat Reader 10 or higher installed on your computer; Adobe Acrobat Reader can be downloaded for free at: <https://get.adobe.com/reader/>

### UNIQUE EMAIL ADDRESSES

Every Seamless Patient Platform™ user (administrators/staff) is required to have a unique e-mail address; users should never share their username and password with another user to ensure security and HIPAA compliance.